

Thank you for purchasing a Maxivision Ice Cream Freezer.

This guide is designed to ensure that you get the optimum performance from your Maxivision at all times.

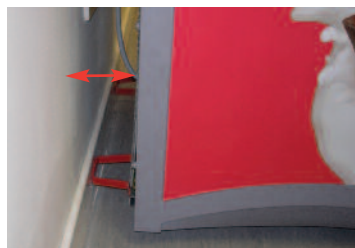
By positioning and operating the freezer correctly and then following a few steps to look after it, your Maxivision will run properly and efficiently.



Positioning Your Freezer

- A 10 cm (approx 4 inch) gap must be left between the rear of the freezer and the wall or fixtures and fittings at all times. The grille at the rear of the unit must also be kept unobstructed at all times to allow continual airflow.
- Site the freezer away from external heat sources e.g. radiators, direct sunlight etc. **Please note** that the freezer will not perform efficiently in ambient temperature in excess of 35°C.
- The freezer should be positioned on a flat, level surface.
- The red spacers on the rear should not be removed; these are designed to stop the freezer being pushed back and to prevent the grille becoming obstructed. Please note the spacers should not be used as handles to manoeuvre the freezer.

Minimum 10cm gap



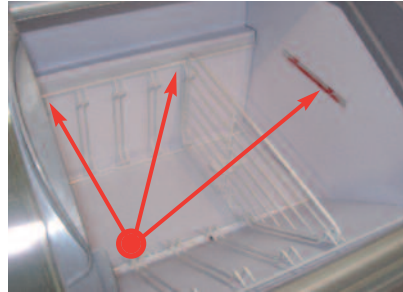
Operating Your Freezer

- The freezer should be plugged into a suitable 13 amp electrical supply. It should be plugged directly into the mains supply socket and not attached to an extension lead.
- Once plugged in and switched on at the mains supply socket, the freezer will begin to work. **Please note** that there is no ON/OFF switch located on the freezer.

Operating Your Freezer continued...

- It will take approximately 12 hours for the freezer to get down to the required temperature. Ice cream should not be put inside the freezer until temperature has been reached.
 - Your ice cream freezer is not designed to be able to freeze liquid e.g. ice pops. These should be frozen before putting them into the freezer.
 - Do not exceed the load level line on the inside of the freezer. Doing so will result in reduced performance from your freezer.
 - The light switch for the freezer is situated on the rear control panel as illustrated below.
 - There are two thermostats situated on the rear control panel as illustrated.
- The right side is to control the top section and the left side controls the middle and bottom sections of the freezer.

DO NOT EXCEED LOAD LINE LEVEL



Rear Control Panel



Thermostat control for middle and bottom sections

Light Switch

Thermostat control for top section

Thermostat Adjustment

- To make the temperature colder turn the appropriate thermostat one number clockwise and the reverse to make it warmer. Leave the freezer for two hours and then check the temperature again. Repeat this process if more adjustment is required.
- If the correct temperature is not being maintained, adjustments can be made to the appropriate thermostat.

Looking After Your Freezer - Defrosting

- When ice begins to build up on the inside of the freezer (approx 1 cm or 1/2 inch thick) this indicates that defrosting is required. This should be carried out at least once every six months.
- Empty the freezer of all products, isolate the unit by removing the plug from the power supply and open all lids.
- Place a tray under the drain holes on the right hand side of the cabinet and remove the external and internal drain plugs
- When the ice has melted and drained away, dry off any residual moisture with a soft cloth.
- Refit the drain plugs, switch on the power supply and close all lids. Remember that it will take around 12 hours for the freezer to get back down to temperature.

Looking After Your Freezer - Cleaning the Condenser

- **HEALTH & SAFETY:** Before checking and cleaning the condenser, the unit should be isolated by removing the plug from the power supply.
 - Regularly (once a month) check the two finned condensers in the rear of the unit for build up of dust and debris.
 - When a significant build up is detected the condensers will require cleaning.
 - **This process should be carried out at least once every 6 months. This should only be attempted by a suitably competent maintenance person.**
 - Isolate the power supply to the freezer and remove the grille on the rear. Using a soft brush or vacuum cleaner carefully clean the exposed finned area. Taking great care not to damage the finned area.
- Please note: THE FINNED AREA IS VERY SHARP.**
- Once cleaned, replace the grille and switch the power supply back on. Refer to the operation manual for full details of how to clean the condenser.

Finned condensers at the rear of the freezer.



Problem Solving

In the unlikely event that your Maxivision freezer is not operating to its optimum performance, you are responsible for ensuring that the following basic checks have been carried out **before** calling for a service engineer.

Maxivision freezer is not running:

1. Check the electrical supply.
2. Check the fuse in the mains plug is OK.
3. Check the thermostats are not in the OFF position.

Maxivision freezer is not at the correct temperature:

1. Check that enough space has been left at the rear of the freezer.
2. Check the freezer is not near a heat source.
3. Check the lids have not been left open.
4. Check the load level line has not been exceeded.
5. Check the thermostats are set correctly.
6. Check if there is a build up of ice inside the freezer.
7. Check the condenser is not blocked with dust or debris.

Point of sale

Wall's ice cream branded point of sale is available from P.O.S. Direct. **Tel: 0845 600 6612**

Warranty

Your freezer is supplied with a 12 months parts and labour warranty to protect you against manufacturers defects. If you need assistance please call the:

Wall's Refrigeration Solutions Customer Service Department on 0845 127 2527

In order to log a service call you will need to provide your freezer serial number. This can be found on the information plate on the right hand side of the freezer. Use this space to make a note of the serial number for future reference using a ball point pen.

SERIAL NUMBER

Please note that the basic checks detailed in this guide are usually excluded from warranty.

You will be charged if an engineer has to carry out basic maintenance on your freezer during a service call. See standard terms and conditions for more information.

Freezer Contents Insurance

Please note that your cabinet warranty excludes any liability for loss of product, or your insurance excess, no matter how caused.

We recommend that you check your Stock Cover policy to ascertain if you are covered for such an eventuality and if not take separate insurance.

It is recommended that you operate your freezer for 24 hours before placing stock inside.

Waste Electrical & Electronic Regulations (WEEE)

In accordance with the WEEE regulations, Wall's Refrigeration Solutions is responsible for the final disposal of all equipment purchased on or after the 13th August 2005 - customers will be charged for the distribution costs at the time of collecting the unit.

For equipment purchased before 13th August 2005 Wall's Refrigeration Solutions will make a commercial charge on the customer which covers both the disposal of the unit(s) and the associated distribution costs.

