

Thank you for purchasing a Hawking Trolley.

This guide is designed to ensure you get the optimum performance from your Hawking Trolley at all times.

By positioning and operating the Hawking Trolley correctly and then following a few steps to look after it, your Hawking Trolley will run properly and efficiently.

Actual size of gap required at the rear and sides of the Hawking Trolley



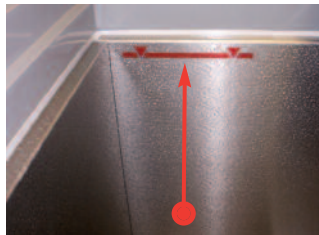
Operating Your Hawking Trolley

- The Hawking Trolley should be left to stand for 4 hours after delivery before being plugged in for the first time.
- The Hawking Trolley should be plugged into a suitable 13 amp electrical supply. It should be plugged directly into the mains supply socket and **not attached** to an extension lead or adaptor.
- It will take approximately 24 hours for the Hawking Trolley to get down to the required temperature. Ice Cream should not be put inside the Hawking Trolley until temperature has been reached.
- Once plugged in and switched on at the mains supply socket it will begin to work. **Please note** that there is no on / off switch.

Operating Your Hawking Trolley continued...

- This Hawking Trolley is not designed to be able to freeze liquid, eg. ice pops. These should be frozen before putting them in.
- Do not exceed the load line on the inside of the Hawking Trolley. Doing so will result in reduced performance of your Hawking Trolley.
- Always keep the lids closed whenever possible.

DO NOT EXCEED LOAD LINE LEVEL



Storage of Product

- It is strongly recommended that product should NOT be kept in the Hawking Trolley whilst it is plugged in as the product may be too hard for sale.
- Ideally product should be kept in a separate Hawking Trolley at -18°C , this will allow the product to be sold immediately after unplugging the Hawking Trolley.

Temperature Adjustment

- No adjustment to the temperature is needed as the Hawking Trolley attains a very low temperature during its overnight plugged in period; approximately -30°C .
- When unplugged the temperature inside will rise throughout the selling period. The maximum usable temperature is -15°C . When reached the Hawking Trolley must be plugged in again for a minimum of 12 hours to cool back down.

Looking After Your Hawking Trolley

- **Health & Safety:** Before checking and cleaning, the condenser the unit should be isolated by unplugging it.
- Regularly (once a month) wipe off the outside of the compressor housing cover with a dry cloth to remove any dust or debris build up.
- **Caution:** Before removing the compressor housing cover, always isolate the unit by completely removing the plug from the power supply. All work on the electrical system and the refrigeration system must be performed by suitably qualified staff.



Looking After Your Hawking Trolley - Defrost

- When ice begins to build up on the inside of the Hawking Trolley (approximately 1cm or ½ inch thick) this indicates that defrosting is required. This should be carried out at least once every six months.
- Empty the Hawking Trolley of all products, isolate the unit by completely removing the plug from the power supply, open the lids.
- Place a tray under the external drain hole and remove the internal plug.
- To aid defrost place a container (5 - 10 litres) of warm water inside and close the lids. When the ice has melted sufficiently it can be removed.
- Never use sharp implements to scrape the ice as this may damage the walls.
- When the ice has melted and drained away dry off any residual moisture with a soft cloth.
- Refit the drain plug, plug back into power supply and close all lids. Please note that it may take up to 24 hours for the hawking trolley to get back down to temperature.

Problem Solving

In the unlikely event that your Hawking Trolley is not operating to its optimum performance, you are responsible for ensuring that the following basic checks have been carried out **before** calling out an engineer.

Hawking Trolley not running correctly:

1. Check the electrical supply.
2. Check the fuse in the mains plug is OK.
3. If the Hawking Trolley is plugged into an extension lead, unplug it and plug directly into the mains supply.

Hawking Trolley is not at the correct temperature:

1. Check that a good air space has been left around the Hawking Trolley.
2. Check the Hawking Trolley is not near a heat source.
3. Check the lids have not been left open.
4. Check the load line has not been exceeded.
5. Check if there is a build up of ice inside.
6. Check the condenser grille is not blocked with dust or debris.



For further information on Green Benefits
please see www.wallsrefrigerationsolutions.com

Warranty

Your cabinet is supplied with a 12 month parts and labour warranty to protect you against manufacturers defects. If you need assistance please call:

Wall's Refrigeration Solutions Customer Service Department on 0845 127 2527

In order to log a service call you will need to provide the serial number for the cabinet at fault. This can be found on the information plate that is located on the back of the cabinet. Use this space to make a note of the serial number for future reference using a ball point pen:

SERIAL NUMBER

Please note that the basic checks detailed in this guide are usually excluded from the warranty. See standard terms and conditions for further information.

Non-warranty calls will be charged for.

If you are in any doubt contact our Customer Services Department.

Cabinet Contents Insurance

Please note that your cabinet warranty excludes any liability for loss of product or your insurance excess no matter how caused.

We recommend that you check your Store Policy to ascertain if you are covered for such an eventuality and if not then take separate insurance.

It is recommended that you leave your cabinet switched on for 24 hours before placing stock inside.

Waste Electrical & Electronic Regulations (WEEE)

In accordance with the WEEE regulations, Wall's Refrigeration Solutions is responsible for the final disposal of all equipment purchased on or after the 13th August 2005 - customers will be charged for the distribution costs at the time of collecting the unit.

For equipment purchased before 13th August 2005 Wall's Refrigeration Solutions will make a commercial charge on the customer which covers both the disposal of the unit(s) and the associated distribution costs.

